



GymMaster User Guide

Page 1: Creating a new GymMaster account & membership registration

Page 2: Book a clinic

Page 3: Book a private lesson

Page 4: Register for Open Cages

Page 5: Add Family Member(s) to an existing account

Page 6: Register for Softball Pitching Camps

If you have any questions or issues with GymMaster, please reach out to Coach

Becca at rebecca.uhlean@pittsburghhardball.org

Creating a Pittsburgh Hardball Academy Member Account on GymMaster (New Members)

Visit this link to sign up: <https://pittsburghhardball.gymmasteronline.com/portal/signup> and choose the membership you want to sign up for.

Pittsburgh Hardball Academy Team Member

Membership Option	Price
Travel Team Membership (Invite Only) \$150.00 Deposit (plus \$5.25 tax)	\$800.00 Payment plans available (plus \$28.00 tax)
BASEPATH Development Program (Invite Only) BASEPATH is PHA's year-round development pathway for student-athletes in grades 7-12 that are not on a travel team roster. It keeps student-athletes fully connected to the organization while they continue training, competing, and being evaluated — a year-round pathway built around instruction, competition, and individual feedback. Student-athletes who continue developing may earn future PHA Travel Team opportunities, since Travel Team rosters are set annually. \$100.00 Deposit (plus \$3.50 tax)	\$375.00 Payment plans available (plus \$13.13 tax)
Community Membership (Free) The standard Membership is free and serves as the entry-level registration for access to Pittsburgh Hardball Academy's baseball and softball training development offerings. Members receive access to both The Facility in Shadyside and Homestead, and can book private lessons and community clinics clinics, participate in HitTrax leagues, and receive early notifications about new programs and training opportunities. No Deposit	\$0.00 Yearly in Person (plus \$0.00 tax)

If you have been offered and accepted a roster spot on one of our travel teams, click the option for “Travel Team Member (Invite Only)”

If you have been invited to join the BASEPATH program, click on “BASEPATH Development Program (Invite Only)”. All other new members should choose the option “Community Membership.”

Fill in the requested information **for the student athlete who will be participating in Hardball programming** and click “Continue” at the bottom of the page when finished.

Please note that as a non-profit organization, we rely heavily on grants and private donors to keep our programming affordable and accessible, and people that give us money want to see data on the kids and families we serve. That said, please be sure to answer all the questions on the sign-up page as accurately as possible!

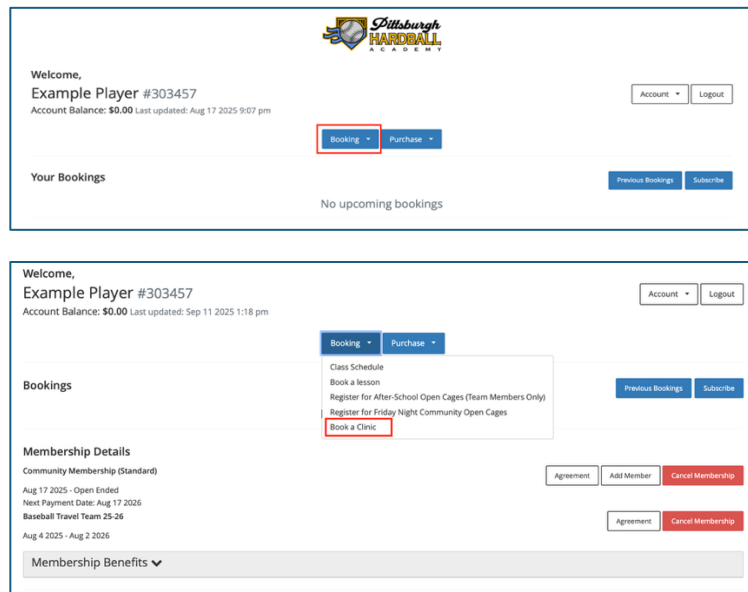
For memberships that require a deposit (Travel Team & BASEPATH memberships): After completing registration, log into your GymMaster account. From your homepage, click the “Purchase” button and choose “Pay Outstanding Balance” from the dropdown. You should see a list of outstanding charges. You can click the one with the description “Deposit [*Membership Name*]” and click Submit to process your deposit payment.

For members that already have a GymMaster account:

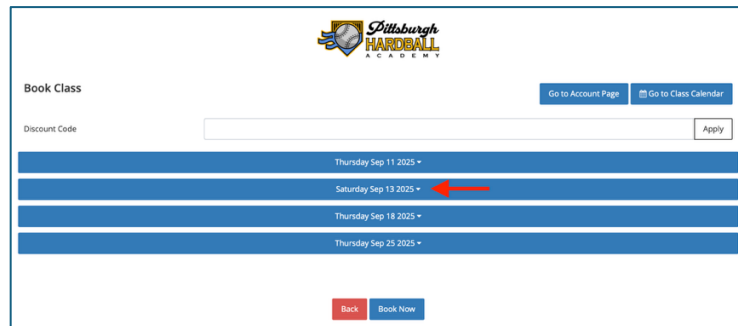
To add a new membership to an athlete’s account, log in to GymMaster and on your home screen, click the “Purchase” button and then “Add New Membership.” Add the membership you’d like and complete the registration process. If a deposit is due, the outstanding charge(s) will show up if you navigate to “Purchase” then “Pay Outstanding Balance.” You’ll see a list of outstanding charges. You should click the one with the description “Deposit [*Membership Name*]” and click Submit to process your deposit payment.

To book a clinic from your member portal:

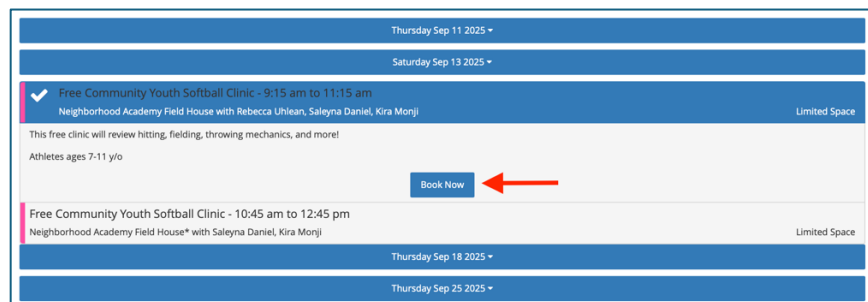
From the home page of your member portal, click “Booking” and then “Book a Clinic”



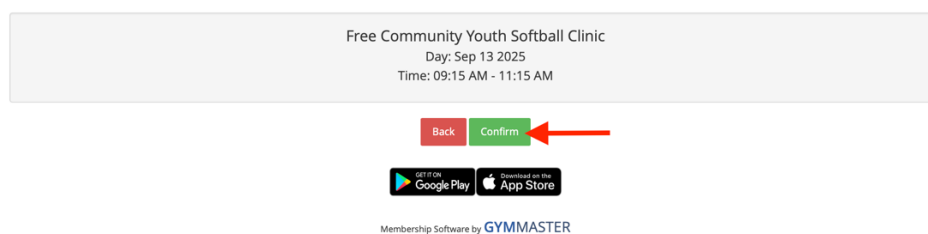
Click on the date of clinic you’d like to book:



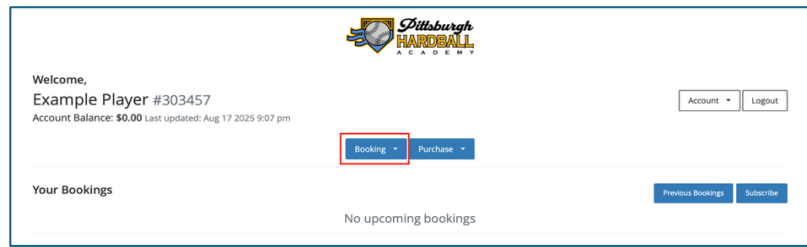
Then click on the specific clinic you want to book, then click “Book Now”:



Click “Confirm” - you should receive an email confirmation that your booking is complete



To book a lesson your member portal:



Welcome,
Example Player #303457
Account Balance: \$0.00 Last updated: Aug 17 2025 9:07 pm

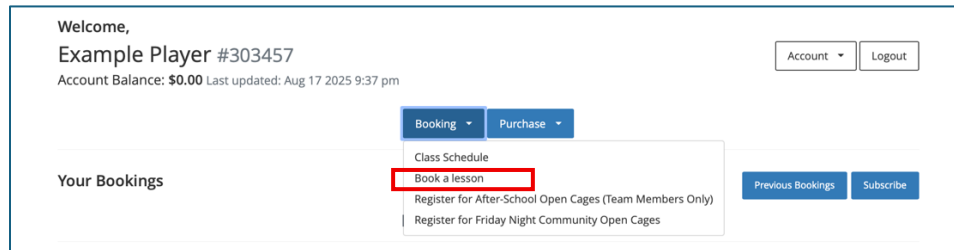
Account Logout

Booking Purchase

Your Bookings

No upcoming bookings

Previous Bookings Subscribe



Welcome,
Example Player #303457
Account Balance: \$0.00 Last updated: Aug 17 2025 9:37 pm

Account Logout

Booking Purchase

Class Schedule

Book a lesson

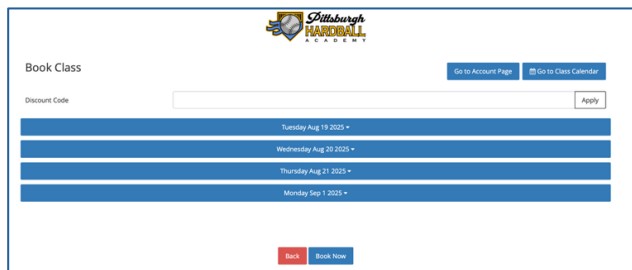
Register for After-School Open Cages (Team Members Only)

Register for Friday Night Community Open Cages

Your Bookings

Previous Bookings Subscribe

Choose the date you'd like to book a lesson for or click the "Go to Class Calendar" button to see our full schedule week-by-week:



Book Class

Go to Account Page Go to Class Calendar

Discount Code

Apply

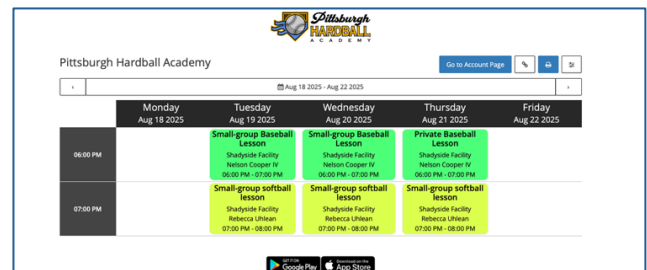
Tuesday Aug 19 2025

Wednesday Aug 20 2025

Thursday Aug 21 2025

Monday Sep 1 2025

Back Book Now



Pittsburgh Hardball Academy

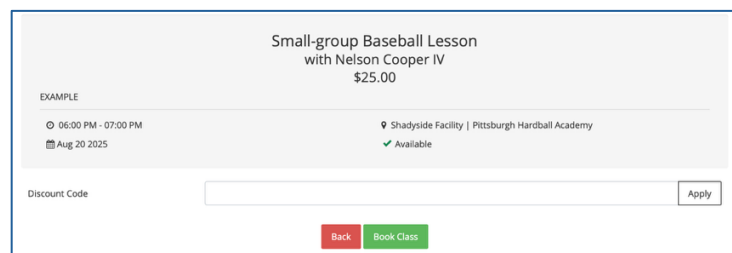
Go to Account Page

Aug 18 2025 - Aug 22 2025

	Monday Aug 18 2025	Tuesday Aug 19 2025	Wednesday Aug 20 2025	Thursday Aug 21 2025	Friday Aug 22 2025
06:00 PM		Small-group Baseball Lesson Shadyside Facility Nelson Cooper IV 06:00 PM - 07:00 PM	Small-group Baseball Lesson Shadyside Facility Nelson Cooper IV 06:00 PM - 07:00 PM	Private Baseball Lesson Shadyside Facility Nelson Cooper IV 06:00 PM - 07:00 PM	
07:00 PM		Small-group softball lesson Shadyside Facility Rebecca Uhlean 07:00 PM - 08:00 PM	Small-group softball lesson Shadyside Facility Rebecca Uhlean 07:00 PM - 08:00 PM	Small-group softball lesson Shadyside Facility Rebecca Uhlean 07:00 PM - 08:00 PM	

Google Play App Store

Click on the class you'd like to book and then click "Book Now"



Small-group Baseball Lesson
with Nelson Cooper IV
\$25.00

EXAMPLE

06:00 PM - 07:00 PM

Aug 20 2025

Shadyside Facility | Pittsburgh Hardball Academy

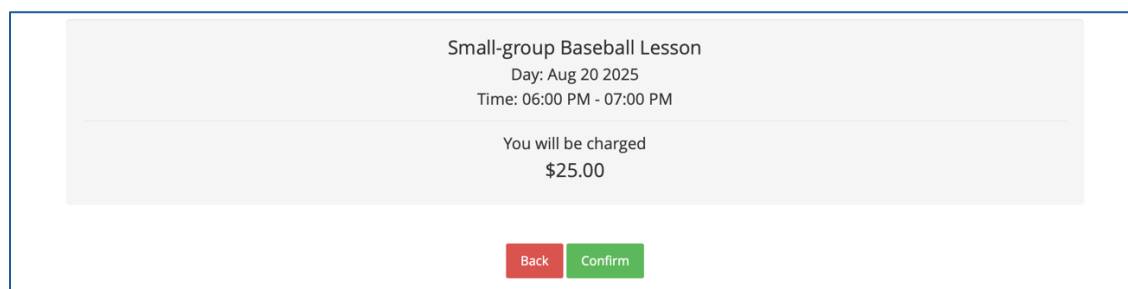
Available

Discount Code

Apply

Back Book Class

If your payment details are already in the system, you will be able to click "Confirm" to finalize your booking. If not, you will be prompted to enter your payment details.



Small-group Baseball Lesson
Day: Aug 20 2025
Time: 06:00 PM - 07:00 PM

You will be charged
\$25.00

Back Confirm

You should receive an email confirming your booking. If you don't receive a confirmation email, please reach out to rebecca.uhlean@pittsburghhardball.org

To register for Open Cage sessions from your member portal:

Two screenshots of a member portal interface. The top screenshot shows the user's account information: "Welcome, Example Player #303457" and "Account Balance: \$0.00 Last updated: Jul 28 2026 11:30 pm". There are "Account" and "Logout" buttons. Below this, there are "Booking" and "Purchase" buttons, with the "Booking" button highlighted by a pink box. The "Bookings" section shows "No upcoming bookings" and "Previous Bookings" and "Subscribe" buttons. The bottom screenshot shows the same interface, but the "Booking" dropdown menu is open, showing options: "Class Schedule", "Book a lesson", "Book a Clinic", and "Register for Open Cages". The "Register for Open Cages" option is highlighted by a pink box.

Click on the date you'd like to register for, and the available time slots will show up. Click on the time slot you'd like and then click "Book Now," then "Confirm."

You should receive an email confirming your booking.

Student-athletes can also book lessons and register for clinics and open-cage sessions through the app! However, they should be sure to **check with their parent/guardian** before registering for a lesson that may incur additional fees. The app is fairly straightforward and booking lessons/sessions should be self-explanatory, but if you have any issues, please email rebecca.uhlean@pittsburghhardball.org

Linking Accounts (for families with more than one athlete involved in Hardball):

Linking accounts can allow a parent/guardian to manage multiple athletes' accounts, including bookings and payments, through one login.

From the home page of your member portal, click “+Add Linked Family Member”

Welcome,
Example Player #303457
Account Balance: \$0.00 Last updated: Sep 11 2025 2:39 pm

Booking Purchase

Bookings
Sat Sep 13 2025
9:15 am
120 minutes
Free Community Youth Softball Clinic
9 Neighborhood Academy Field House
Uhlean, Rebecca, Saleyna Daniel, Kira Monji

Membership Details
Community Membership (Standard)
Aug 17 2025 - Open Ended
Next Payment Date: Aug 17 2025
Baseball Travel Team 25-26
Aug 4 2025 - Aug 2 2025

Membership Benefits

Your Activity
0
Visits Made

+Add Linked Family Member

Fill out the information for the new athlete you'd like to link to the first, then click “Submit”

Add Linked Family Member

Linked Family Member Details

Membership
N/A
Selecting a membership may incur an additional cost.

First Name *
Adam

Last Name *
Smith

Date of Birth
mm-dd-yyyy

Relationship

Gender
☐ Male ☐ Female ☐ Nonbinary, other, or prefer not to say

Note: Linking this member will result in you taking responsibility of (and paying for) their future membership payments.

Remove Linked Family Member

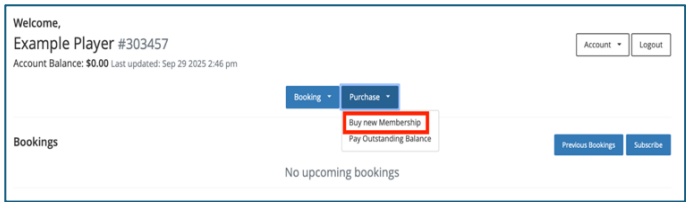
+Add Linked Family Member

Submit

Note: If you've already created an account for the second athlete, linking in this way will not work. If this is the case (i.e. you've already created a separate account for both athletes), please email Coach Becca and she can link the accounts so that they can be managed through one account.

Register for Softball Pitching Camps

From the home page of your member portal, click “Purchase”, and then “Buy new Membership”



Choose the Pitching Camp Session you’d like to register for:

6-week Softball Pitching Camp (Advanced) This 6-week course will take place from 5:30-7:00p every Sunday at our Shadyside Facility from 10/25 through 12/13, with a two week break around the Thanksgiving holiday. This session is designed for pitchers with more than 2 years of pitching instruction. No Deposit	\$200.00 Payment plans available (plus \$7.00 tax)
6-week Softball Pitching Camp (Fundamentals) This 6-week course will take place from 7:00-8:30p every Sunday at our Shadyside Facility from 10/25 through 12/13, with a two week break around the Thanksgiving holiday. This session is designed for pitchers with less than 2 years of pitching instruction. No Deposit	\$200.00 Payment plans available (plus \$7.00 tax)

Complete registration by signing the Waiver & Release form on the following page as well as the Pitching Camp Questionnaire and Agreement on the next. You should receive a confirmation email when your registration is complete. You will be auto-enrolled into each clinic session that pertains to the Session # that you registered for; each clinic date will show up on your member portal:

