



GymMaster User Guide

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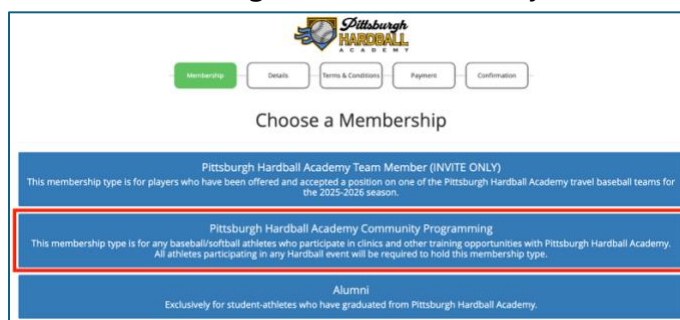
If you have any questions or issues with GymMaster, please reach out to Coach

Becca at rebecca.uhlean@pittsburghhardball.org

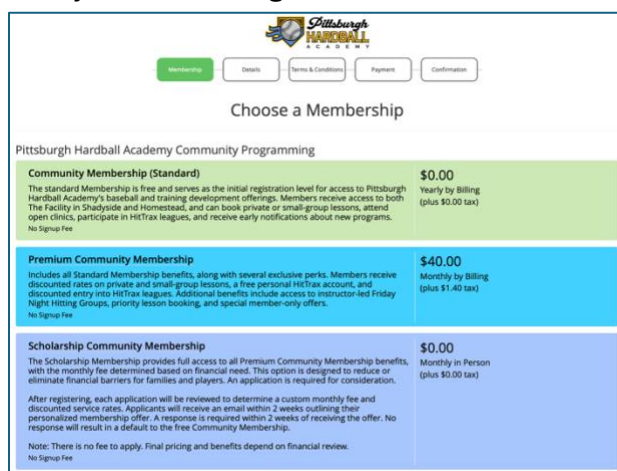
Creating a Pittsburgh Hardball Academy Member Account on GymMaster:

Visit this link to sign up: <https://pittsburghhardball.gymmasteronline.com/portal/signup>

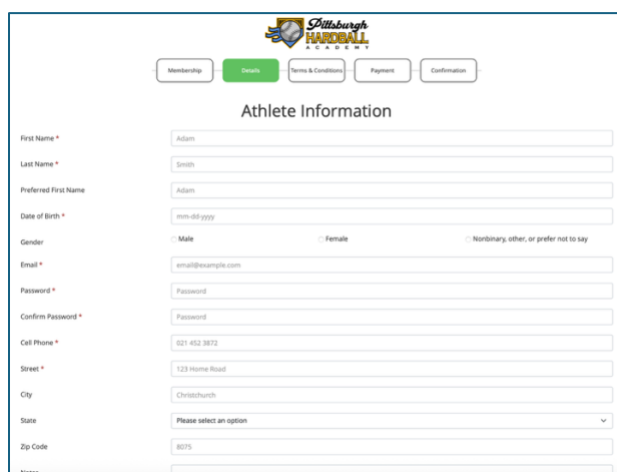
Unless you've been invited to and accepted a spot on one of the Pittsburgh Hardball Academy Travel Baseball teams, you should click on "Pittsburgh Hardball Academy Community Programming":



Choose the membership type that you'd like to register for:



Fill in the requested information for the new member (the student athlete who will be participating in Hardball programming) and click "Continue" at the bottom of the page when finished:



If you've chosen a membership type that carries a monthly fee, you will be prompted to enter payment details, then to sign our user agreement forms. Please ensure that you complete all these steps to finalize your registration – you should receive an email confirmation of your account creation when complete!

Which Community Membership Type is right for you?

If you plan on scheduling weekly private or small-group lessons and plan to be consistently engaged in Pittsburgh Hardball training, our **Premium Community Membership** is right for you. The \$40 monthly fee grants significant discounts on both private and small group lessons, as well as on our community clinics that we hold throughout the year, including the winter softball pitching camps.

If you plan to participate in Pittsburgh Hardball Academy on a more casual basis through attendance at our free clinics, occasional skills clinics, occasional lessons, etc., the Standard Community Membership is likely your best option. This membership type carries no monthly fee but there are no discounts available for clinics/lessons.

If you think your family may qualify for subsidized baseball/softball programming, you should register for a Scholarship Community Membership. Please note that there is no cost to sign-up for this membership type, but doing so will prompt a financial review, during which time the Hardball staff will determine which Scholarship tier your family qualifies for (if applicable). Some Scholarship Membership tiers will carry a small monthly fee. Please read the complete Membership description online for more details.

Please see below for further details on pricing for the various community membership types:

	Community Membership (Standard)	Premium Community Membership	Scholarship Community Membership
Monthly fee	\$0	\$40	varies
Additional family member monthly fee	n/a	\$25	varies
Access to Friday Night Open Cages	Yes – as space allows	Yes	Yes
Access to After-School Open Cages	Yes – as space allows	Yes	Yes
Private lesson rate (1 hr)	\$80	\$50	varies
Small-group lesson rate (1 hr, 3 athletes max.)	\$35	\$25	varies
Small-group lesson limitations	None	None	1/week
Open Clinics	varies	\$15	varies
Pitching Clinic Discount (softball)	None	10%	varies
Available to:	All	All	Membership tier based on financial need determination
Perks of all Community Memberships	All community members have access to private/small-group lessons, community clinics, and other Hardball programming throughout the year; fees may vary based on membership type and financial need, but all athletes participating in Hardball programming will be required to hold a GymMaster membership starting in August 2025.		

To book a clinic from your member portal:

From the home page of your member portal, click “Booking” and then “Book a Clinic”

The first screenshot shows the member portal home page for 'Example Player #303457'. The 'Booking' button is highlighted with a red box. The second screenshot shows the 'Bookings' section with a dropdown menu open, and 'Book a Clinic' is highlighted with a red box. The page also displays membership details and a 'Membership Benefits' section.

Click on the date of clinic you'd like to book:

The 'Book Class' page displays a list of dates for booking. The date 'Saturday Sep 13 2025' is highlighted with a red arrow. The page includes a 'Discount Code' field and 'Go to Account Page' and 'Go to Class Calendar' buttons.

Then click on the specific clinic you want to book, then click “Book Now”:

The clinic selection page shows two options. The first option, 'Free Community Youth Softball Clinic - 9:15 am to 11:15 am', is selected with a checkmark. The 'Book Now' button for this clinic is highlighted with a red arrow. The second option is 'Free Community Youth Softball Clinic - 10:45 am to 12:45 pm'.

Click “Confirm” - you should receive an email confirmation that your booking is complete

The confirmation page displays the booking details: 'Free Community Youth Softball Clinic', 'Day: Sep 13 2025', and 'Time: 09:15 AM - 11:15 AM'. The 'Confirm' button is highlighted with a red arrow. Below the buttons are links to download the app from Google Play and the App Store, and a note about the membership software by GYMMASTER.

To book a lesson (private or small group) from your member portal:

Welcome,
Example Player #303457
Account Balance: \$0.00 Last updated: Aug 17 2025 9:07 pm

Account Logout

Booking Purchase

Your Bookings

No upcoming bookings

Previous Bookings Subscribe

Welcome,
Example Player #303457
Account Balance: \$0.00 Last updated: Aug 17 2025 9:37 pm

Account Logout

Booking Purchase

Class Schedule
Book a lesson
Register for After-School Open Cages (Team Members Only)
Register for Friday Night Community Open Cages

Your Bookings

Previous Bookings Subscribe

Choose the date you'd like to book a lesson for or click the "Go to Class Calendar" button to see our full schedule week-by-week:

Book Class

Go to Account Page Go to Class Calendar

Discount Code

Apply

Tuesday Aug 19 2025
Wednesday Aug 20 2025
Thursday Aug 21 2025
Monday Sep 1 2025

Back Book Now

Pittsburgh Hardball Academy

Go to Account Page

Aug 18 2025 - Aug 22 2025

	Monday Aug 18 2025	Tuesday Aug 19 2025	Wednesday Aug 20 2025	Thursday Aug 21 2025	Friday Aug 22 2025
06:00 PM		Small-group Baseball Lesson Shadyside Facility Nelson Cooper IV 06:00 PM - 07:00 PM	Small-group Baseball Lesson Shadyside Facility Nelson Cooper IV 06:00 PM - 07:00 PM	Private Baseball Lesson Shadyside Facility Nelson Cooper IV 06:00 PM - 07:00 PM	
07:00 PM		Small-group softball lesson Shadyside Facility Rebecca Uhlman 07:00 PM - 08:00 PM	Small-group softball lesson Shadyside Facility Rebecca Uhlman 07:00 PM - 08:00 PM	Small-group softball lesson Shadyside Facility Rebecca Uhlman 07:00 PM - 08:00 PM	

Google Play App Store

Click on the class you'd like to book and then click "Book Now"

Small-group Baseball Lesson
with Nelson Cooper IV
\$25.00

EXAMPLE

06:00 PM - 07:00 PM
Aug 20 2025

Shadyside Facility | Pittsburgh Hardball Academy
Available

Discount Code

Apply

Back Book Class

If your payment details are already in the system, you will be able to click "Confirm" to finalize your booking. If not, you will be prompted to enter your payment details.

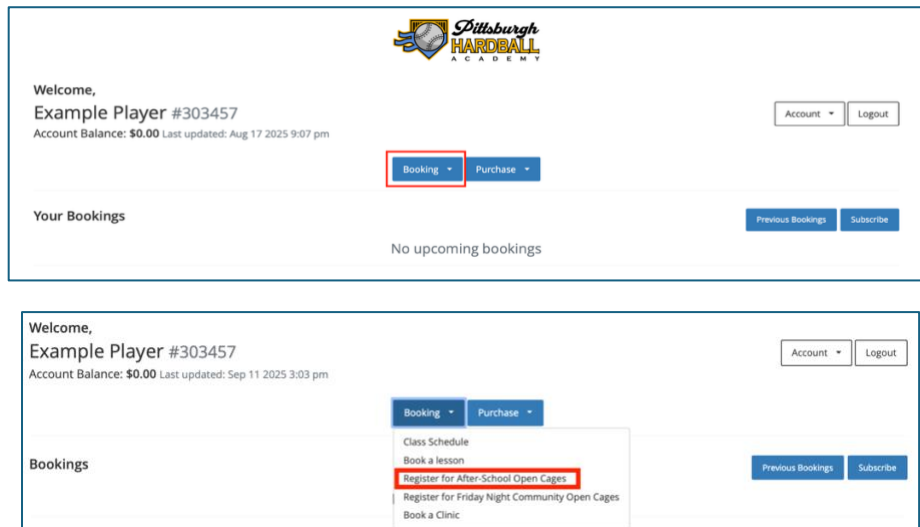
Small-group Baseball Lesson
Day: Aug 20 2025
Time: 06:00 PM - 07:00 PM

You will be charged
\$25.00

Back Confirm

You should receive an email confirming your booking. If you don't receive a confirmation email, please reach out to contact@pittsburghhardball.org

To register for After-School Open Cage sessions from your member portal:

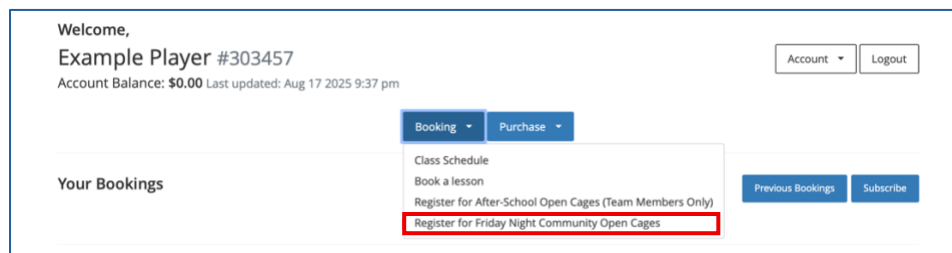


Click on the date you'd like to register for, and the available time slots will show up. Click on the time slot you'd like and then click "Book Now," then "Confirm."

You should receive an email confirming your booking.

You will then be prompted to (optionally) invite your teammates to book the same session as you.

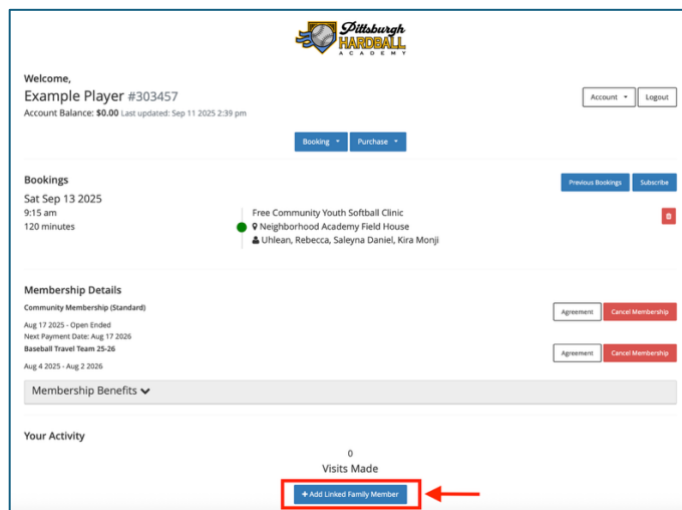
NOTE: Registering for the **Friday Night Open Cage Sessions** will work slightly differently. You will simply choose that option from the Bookings dropdown menu, choose the date you'd like to register for, click "Book Now" and then "Confirm." Athletes do not need to designate the time slot they plan to attend and are welcome to come and go freely throughout the duration of the session.



Student-athletes can also book lessons and register for open-cage sessions on the app! However, they should be sure to **check with their parent/guardian** before registering for a lesson that may incur additional fees. The app is fairly straightforward and booking lessons/sessions should be self-explanatory, but if you have any issues, please email rebecca.uhlean@pittsburghhardball.org

To add a family member to an account:

From the home page of your member portal, click “+Add Linked Family Member”



Welcome,
Example Player #303457
Account Balance: \$0.00 Last updated: Sep 11 2025 2:39 pm

Booking Purchase

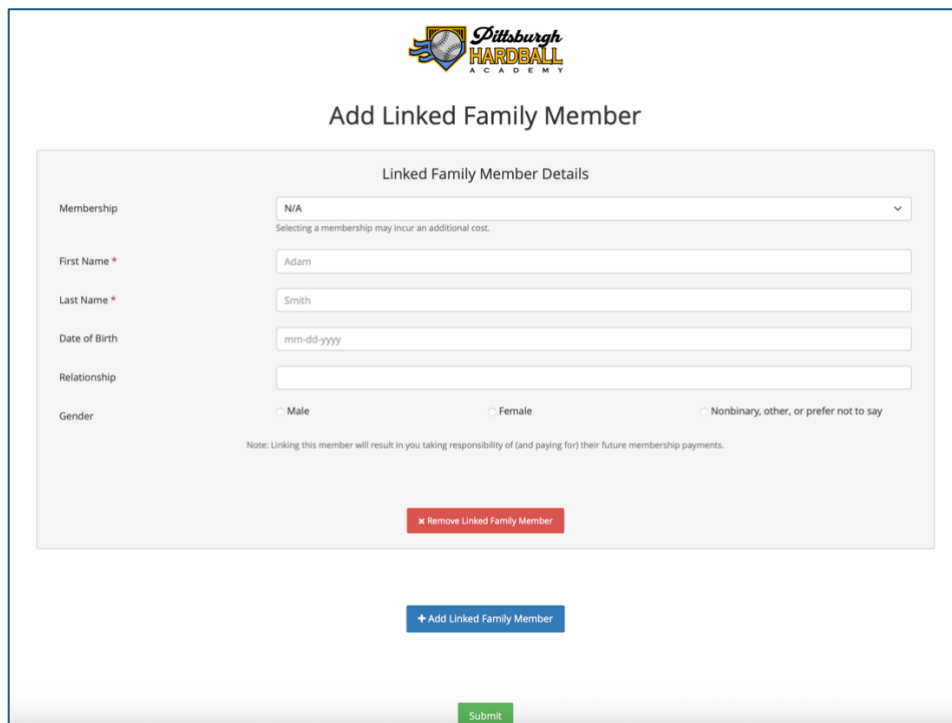
Bookings
Sat Sep 13 2025
9:15 am
120 minutes
Free Community Youth Softball Clinic
9 Neighborhood Academy Field House
Uihlein, Rebecca, Saleyna Daniel, Kira Monji

Membership Details
Community Membership (Standard)
Aug 17 2025 - Open Ended
Next Payment Due: Aug 17 2025
Baseball Travel Team 25-26
Aug 4 2025 - Aug 2 2026

Membership Benefits

Your Activity
0
Visits Made
+Add Linked Family Member

Fill out the information for the new athlete you'd like to link to the first, then click “Submit”



Pittsburgh
HARDBALL
ACADEMY

Add Linked Family Member

Linked Family Member Details

Membership N/A
Selecting a membership may incur an additional cost.

First Name * Adam

Last Name * Smith

Date of Birth mm-dd-yyyy

Relationship

Gender ☐ Male ☐ Female ☐ Nonbinary, other, or prefer not to say

Note: Linking this member will result in you taking responsibility of (and paying for) their future membership payments.

Remove Linked Family Member

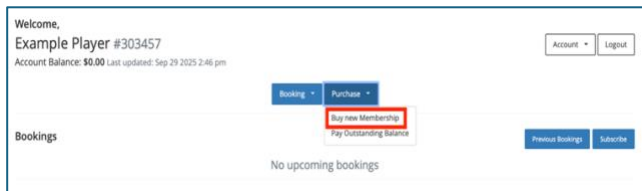
+Add Linked Family Member

Submit

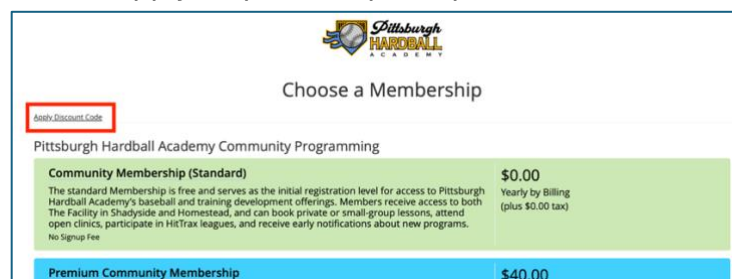
Note: If you've already created an account for the second athlete, linking in this way will not work. If this is the case (i.e. you've already created a separate account for both athletes), please email Coach Becca and she can link the accounts so that they can be managed through one account.

Register for Softball Pitching Camps

From the home page of your member portal, click “Purchase”, and then “Buy new Membership” and then click on “Pittsburgh Hardball Academy Community Programming”



IMPORTANT: If you are a **Premium** or **Scholarship Community Member**, or if you have multiple athletes in your family registering for our pitching camp, please reach out to Coach Becca for a discount code; you will click on “Add a Discount Code” and enter the code BEFORE clicking on the Pitching Session you’d like to register for. If this does not apply, skip this step and proceed to the next.



Choose the Pitching Camp Session you’d like to register for:

Softball Pitching Camp - Session #1 - 6 week course (Sundays 5:45-7:15p) Session #1 will take place from 5:45-7:15p every Sunday from 10/19 until 11/23. This session is intended for pitchers with less than 1 year of pitching instruction. Pitchers should bring an adult or teammate to catch for them each session starting on 11/9. Catchers under 18 years old will need to hold a GymMaster membership in order to participate, though there is no cost for catchers to attend these camps. Pitchers who fail to bring a catcher may miss out on opportunities to pitch at full distance to a catcher. No Signup Fee	\$200.00 Full Cost (plus \$7.00 tax)
Softball Pitching Camp - Session #2 - 6 week course (Sundays 7:15-8:45p) Session #2 will take place from 7:15-8:45p every Sunday from 10/19 until 11/23. This session is intended for pitchers with more than 1 year of pitching instruction. Pitchers should bring an adult or teammate to catch for them each session starting on 11/2. Catchers under 18 years old will need to hold a GymMaster membership in order to participate, though there is no cost for catchers to attend these camps. Pitchers who fail to bring a catcher may miss out on opportunities to pitch at full distance to a catcher. No Signup Fee	\$200.00 Full Cost by Billing, Fixed Term (plus \$7.00 tax)

Complete registration by signing the Waiver & Release form on the following page as well as the Pitching Camp Questionnaire and Agreement on the next. You should receive a confirmation email when your registration is complete. You will be auto-enrolled into each clinic session that pertains to the Session # that you registered for; each clinic date will show up on your member portal:

